

Residential Waste Services



ipswich.qld.gov.au/waste

LET'S SORT
IT OUT. IPSWICH



IPSWICH
WASTE SERVICES

Sustainable Waste Management

Ipswich Waste Services (IWS) and the city's refuse and recycling centres are committed to sustainability. In 2025, council will introduce a 3-bin kerbside collection system for all Ipswich households, including a green lid garden organic service. This initiative allows both Ipswich ratepayers and tenants to participate in diverting compostable waste from landfill, promoting a greener and more sustainable community.

Currently about a quarter of Ipswich households have a GO (Garden Organics) service and are assisting council in reaching their goal of 55% of waste diversion from landfill by 2025.

The GO bins are specifically designed for storing garden organic material.

To find out more about what you can place in your GO and household bins, download the Ipswich Bin App for free at the App Store and Google Play.

This booklet is another great resource with everything you need to know about your standard domestic wheelie bin, recycling options and the location of our refuse and recycling centres. Together we can continue to make Ipswich the clean, green city we all know and love.



IWS is a commercial business unit of Ipswich City Council that provides facilities and services to meet your waste and recycling needs.

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Bin range



Bin Collection Services



240 Litre
General
Waste Bin



240 Litre
Recycling Bin



360 Litre
Recycling Bin



240 Litre
Garden
Organics Bin

Every week Ipswich City Council performs over 125,000 waste and recycling collections from Ipswich households.

Households are provided with a red lid wheelie bin for general waste disposal and a second yellow lid wheelie bin for recyclables only. A green lid Garden Organics (GO) wheelie bin is also available from council for an additional charge.

Bins need to be placed out for collection before 5.00 am (including public holidays) on the day of your scheduled collection in a position that is suitable for the truck to service the bin.

Bins must be returned to their storage location before the end of the next day after collection.

To check the day and week your bins are serviced, refer to your bin collection calendar by visiting ipswich.qld.gov.au/live/waste-and-recycling/bin-collection-calendar or download the Ipswich Bin App by visiting ipswich.qld.gov.au/ipswichbinapp



General Waste Bin Service

General waste goes in the red lid bin

All houses are provided with a 240L red lid general waste bin.

The collection service is provided weekly and is for general household waste only, such as disposable nappies and plastic bags.

This service is not suitable for recyclables or garden waste. Recyclable items should be placed into the yellow recycling bin and garden organics into the green GO bin.

240 Litre
General Waste Bin





GO Bin Service

Garden organics (GO) go in the green lid bin

Council offers all Ipswich residents a great value and convenient GO Bin service, turning your garden organics into compost.

When commencing a new GO Bin service, residents will receive a GO Bin with a lime green lid from IWS. The organic material from this bin will be collected from your home on a fortnightly basis and then mulched and turned into compost at a local composting facility.

To commence a GO Bin service please visit **ipswich.qld.gov.au/organics**

240 Litre
Garden Organics Bin





Garden Organics

Collected fortnightly

If you have opted-in you will keep your GO bin (formerly FOGO) which will continue to be collected fortnightly (alternating with recycling bin).



GREEN LID BIN

What can go
in your **GO** bin:



GRASS CLIPPINGS



**PRUNINGS, CUTTINGS,
TRIMMINGS**



TWIGS AND STICKS



PALM FRONDS



WEEDS

Recycling Bin Service

Recycling goes in the yellow lid bin

Recycling at home is simple. Only hard plastic, paper, metal or cardboard boxes can go in the yellow lid recycling bin.

Plastic bags cannot be recycled in this service, so place all recyclable items loosely in the bin.

Residents with a greater recycling need are able to apply for a larger 360 litre recycling bin. ****conditions apply****

For morning information about your Recycling service please visit ipswich.qld.gov.au/recycling

240 Litre
Recycling Waste Bin

360 Litre
Recycling Waste Bin



RECYCLE



1

GLASS

Jars or bottles



2

METAL

Aluminium and steel
(drink and aerosol cans; food tins)



3

PLASTIC

Bottles and containers
(milk, soft drink and shampoo bottles;
yoghurt and ice-cream tubs)



4

CARDBOARD

Boxes, including pizza boxes



5

PAPER

Newspaper, magazines, junk mail
and office paper



Skip Hire

Save loads of trips to the tip

Renovating your home? Doing a big garden clean-up? Hiring a skip makes any job quick, easy and affordable. All of your waste is removed at once, saving you time, money, labour and multiple trips to the tip.

Our skips come in a range of sizes to suit your needs and we deliver and collect. **Book your skip online** so you can focus on the job that needs doing – let IWS handle the rest.

Book online at ipswich.qld.gov.au/hire_skip_bin



6m³ Skip

3m³ Skip





Recycling and Refuse Centres

IWS operates two recycling and refuse centres for the recovery of recyclable material and disposal of general waste at the following locations:

- Riverview Recycling and Refuse Centre, 81 Riverview Road, Riverview
- Rosewood Recycling and Refuse Centre, 94 Oakleigh Colliery Road, Rosewood.

Acceptable items include a large range of recycling materials such as glass, green waste, untreated timber, dirt, concrete, bricks and general waste. Both centres operate seven days a week and are available to Ipswich residents for a nominal charge.

For more information and specific details on acceptable items for each recycling and refuse centre, please visit ipswich.qld.gov.au/live/waste/refuse-and-recycle-centres

Ipswich Bin App



Never miss your bin day again

Find out when your rubbish bin gets collected and if it's your recycling or garden organics week.

The app has some great features for residents including bin day reminders and waste sorting tips, and also provides important information on other events and services coming up in your area.



Sort your waste using the Ipswich Bin App

Download the Ipswich Bin App to find out what items can go into your recycling, general waste and garden organics bin. The app takes the confusion out of waste sorting so you can be confident your waste is going in the right bin.

To download, simply visit
ipswich.qld.gov.au/ipswichbinapp

On-demand large item kerbside collection

Ipswich residents will have greater access and more flexibility to dispose of unwanted household items with the introduction of an annual on-demand service:



- each household will be eligible for one free collection per year
- households can order a 2 cubic metre bag when it's convenient.

Ipswich City Council and Ipswich Waste Services have partnered with the Handel Group to provide our On-Demand Large Item Kerbside Collection service.

To order your free, annual FLEXiSKiP bag and collection visit [ipswich.qld.gov.au/kerbside](https://www.ipswich.qld.gov.au/kerbside) or phone the Handel Group on (07) 3130 0412, Monday to Friday between 8.00 am and 5.00 pm.



What to do with your car on collection days

Leave enough space: Ensure that there is at least one metre of space between your bin and any parked cars, this will allow the mechanical arm of the waste truck to pick up the bin without any hindrance.

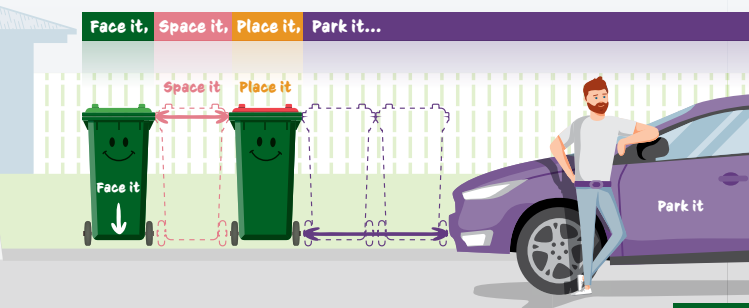
Avoid obstructions: Make sure that your bin is not placed under a tree or any other overhead obstruction. Also, ensure that your bin is at least one metre away from power poles, street signs, or objects that may hinder pick-up.

Mind the space when you park or place: Keep the area around your bin clear of any obstructions, such as parked cars, so that the waste truck can easily access it.

Do not park in prohibited areas: Do not park your car in areas where stopping of motor vehicles is prohibited under the Road Rules. This will ensure that the waste truck can easily navigate through the narrow streets.

Dead end street parking: To allow the waste truck to manoeuvre safely around the Cul de Sac or dead end street, park your car in your driveway on the day of bin service.

Follow local guidelines: Check with council for any specific guidelines or regulations regarding parking and bin placement in narrow streets.





Batteries do not go in the wheelie bin

Batteries disposed of incorrectly are at risk of catching fire.

The Riverview Recycling and Refuse Centre can accept a restricted quantity of household and lead acid batteries. ALDI supermarkets, Battery World, Bunnings Warehouse and B-cycle have recycled batteries programs – visit [lpswicht.qld.gov.au/batteries](https://www.lpswicht.qld.gov.au/batteries) for details. Please remember batteries disposed of incorrectly are at risk of catching fire.

Go to [lpswicht.qld.gov.au/batteries](https://www.lpswicht.qld.gov.au/batteries) for correct disposal sites.



Free household hazardous waste drop-off day

How much can I drop off?

Up to 20 litres/kilograms per waste type will be accepted, however up to 100 litres of paint will be accepted.

Charges

- No charges for listed accepted items on this day.
- Standard disposal fee for any other waste items brought on this day.

Ipswich residents only. Proof of residency required.

For further information, visit

ipswich.qld.gov.au/waste or phone (07) 3810 6666.





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