

Frequently asked questions

What is the GO bin for?

GO stands for Garden Organics material. GO bins are designed for all your garden waste. This organic waste is collected fortnightly and turned into compost at a local composting facility. This compost is returned back to the environment through various outlets, such as agriculture. This bin is part of an opt-in program with an added cost.

What can I do if I can't put the bin out?

The Assisted Household Waste Removal (Infirm) Service can be applied for by residents who are unable to physically move their bins to and from the kerbside, due to a disability or impairment, and have no access to assistance. If approved, the waste collection driver will wheel the bins out for servicing and return them at no additional cost to the normal service charge. The applicant must provide council with a completed Assisted Household Waste Removal (Infirm) Service application. This application must be signed and dated by the resident's general practitioner.

In which bin do I put what?

GREEN BINS are for all your garden organics.

RED BINS are for general waste such as food scraps and plastic bags.

YELLOW BINS are for all your recyclables such as cardboard, paper and containers.

More details on what goes in which bin available at Ipswich.qld.gov.au/waste

How can I dispose of my large items as an Ipswich city resident?

By ordering a FLEXiSKiP bag and collection (households are eligible to use one per year). The service can be used to dispose of up to 165kg of domestic household items such as appliances, carpets, garden organics and mattresses.



How can I find out when bin day is or what bin is supposed to go out?

The Ipswich Bin App provides a guide to collection schedules including which bin/s to put out which week. It also provides a list of common waste material and which bin they should be disposed into. The app is available on the App Store and Google Play.



EVERYTHING YOU NEED TO KNOW ABOUT YOUR KERBSIDE BIN SERVICE



TIP:

KEEP THIS FLYER ON THE FRIDGE TO HELP YOUR HOUSEHOLD GET IT SORTED.

Visit Ipswich.qld.gov.au/waste or call (07) 3810 6666 for more information.

Ipswich.qld.gov.au/waste

LET'S SORT
IT OUT.

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IPSWICH
WASTE SERVICES

Collected fortnightly

If you have opted-in you will keep your GO bin (formerly FOGO) which will continue to be collected fortnightly (alternating with recycling bin).

GREEN LID BIN

What can go in your **GO** bin:



GRASS CLIPPINGS



PRUNINGS, CUTTINGS, TRIMMINGS



TWIGS AND STICKS



PALM FRONDS



WEEDS

Collected fortnightly

You will keep your recycling bin, which will continue to be collected fortnightly (alternating with GO bin).

YELLOW LID BIN

What can go in your **recycling** bin:



GLASS
Jars or bottles



METAL
Aluminium and steel (drink and aerosol cans; food tins)



PLASTIC
Bottles and containers (milk, soft drink and shampoo bottles; yoghurt and ice-cream tubs)



CARDBOARD
Boxes, including pizza boxes



PAPER
Newspaper, magazines, junk mail and office paper

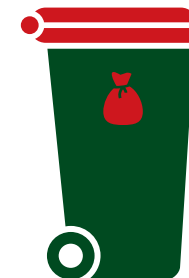
Remember – keep it loose, no plastic bags!

Collected weekly

You will keep your general waste bin, which will continue to be collected weekly.

RED LID BIN

What can go in your **general waste** bin:



Nappies



Broken glass



Waxed cardboard



Crockery



Plastic bags



Light bulbs



Tapes and CDs



Shoes and clothing



Broken toys



Vacuum cleaner dust